

## INFORMATION

### • TECHNOLOGY SERVICES

Information Technology Services (ITS) provides support for computing, telecommunications, television and Help Desk services to the students, faculty, and staff of Georgetown College. The technology environment at Georgetown College consists of over 2,220 voice, 875 video, and 2,500 data outlets to every dorm room, classroom, office, and conference room on campus. The network supports high speed access to file, application, and print services. In addition to the 2,500 wired data outlets, ITS provides wireless network access in the Ensor Learning Resource Center, Asher Science Center, lower level of Anderson Hall, and The Grille area. Internet access is supported by a 15Mb DS3 connection. There are over 150 publicly accessible personal computers connected to the campus network where students can access data stored on their network drive. The College also provides students the latest Microsoft Office and industry-recognized anti-virus software at no cost to the student. "Edutainment" video services are delivered to all dorms through a 45-channel satellite system. The system provides popular entertainment, as well as foreign language and educational programming.

#### Tips For Securing Your Computer:

- Set an Administrator password on your computer.
- Download and install all security updates:
  - Microsoft Windows operating system
  - Microsoft Office updates
  - Anti-virus programs & virus definitions
- Don't open unexpected E-mail attachments.
- Turn off your computer when you are away from your desk.
- Have available your restoration CD's provided by your computer manufacturer.



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C O L L E G E

## INFORMATION TECHNOLOGY SERVICES

### *Computer Maintenance Agreement*

#### GEORGETOWN COLLEGE

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